

## Quarter 3 Performance Report

Report of Cllr Maurice Jones, Deputy Leader and Executive Member for Corporate Resources ([maurice.jones@centralbedfordshire.gov.uk](mailto:maurice.jones@centralbedfordshire.gov.uk))

Advising Officer: (Deb Broadbent-Clarke, Director of Improvement and Corporate Services ([Deb Broadbent-Clarke @centralbedfordshire.gov.uk](mailto:Deb.Broadbent-Clarke@centralbedfordshire.gov.uk)))

### This report relates to a non-Key Decision

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#### Purpose of this report

1. To report on Quarter 3 2014/15 performance for Central Bedfordshire Council's Medium Term Plan (MTP) indicator set. The report comprises the following sections:
  - Overall summary for the reporting period (paragraph 5 below).
  - The Executive report scorecard (see page 2 of this report).
  - This Quarter's performance (page 4)
    - Green performance
    - Amber performance
    - Red performance
  - Directorate summaries (pages 5 to 11 of this report).

#### RECOMMENDATIONS

The Executive is asked to:

1. Acknowledge the continuing good performance in Quarter 3 for the indicators being used to help support monitoring of progress against the Medium Term Plan priorities, and to ask officers to further investigate and resolve underperforming indicators as appropriate.

#### Overview and Scrutiny Comments/Recommendations

2. During the April 2015 cycle of meetings, relevant sections of this report will be presented to the Overview and Scrutiny committees.

## Executive report scorecard - Quarter 3 performance

Enhance your local community						
		Performance will be reported	Latest Actual	Last Reported	Direction of Travel	Current Status
...	A1 MTP Percentage of Central Bedfordshire residents satisfied with the local area as a place to live	Resident's Survey (Bi-Annual)	91 %	Sep 14	↑	★
...	A2 MTP Number of people in employment aged (16 to 64) (% above national average)	Quarterly	7.9 %	Sep 14	↑	★
...	A3 MTP % of approved residential developments achieving CABE excellent status	Quarterly	100 %	Dec 14	→	★
...	A4 MTP Number of Serious Acquisitive Crimes (Rate for 1,000)	Quarterly	2.8	Dec 14	↓	★
...	A5 MTP Number of recorded anti-social behaviour incidents	Quarterly	1,588	Dec 14	↓	n/a
Improved educational attainment						
...	B1 MTP Achievement of 5 or more A*-C grades at GCSE or equivalent including English & Maths - ranking	Annual (Dec)	72	Dec 14	↑	▲
...	B2 MTP Young People who are not in education, employment or training-Ranking	Annual Average (Nov - Jan)	43	Feb 14	↓	●
...	B3 MTP Number of education and training opportunities made available in the Autumn.	Annual (School Yr)	5,211	Dec 13	↑	★
...	B4 MTP Published Ofsted School & College classifications (% good/outstanding)	Quarterly	84 %	Dec 14	↓	★
Promote health and wellbeing and protect the vulnerable						
...	C1 MTP Protecting Vulnerable Adults	Quarterly	Green	Dec 14	→	★
...	C2 MTP Additional 'Extra Care' flats provided	Quarterly	Red	Dec 14	→	▲
...	C3 MTP Percentage of decent homes (Council stock)	Quarterly	99.6 %	Dec 14	↑	●
...	C4a MTP Village Care Scheme % Coverage	Quarterly	100 %	Dec 14	→	★
...	C5a MTP Percentage of council commissioned dementia classed as 'good' or 'excellent'	Quarterly	84.1 %	Dec 14	↓	★
...	C6 MTP % clients receiving self directed support	Quarterly	75.7 %	Dec 14	↑	▲
...	C7 MTP Percentage of 40 to 74 year olds offered a health check	Quarterly	117.5 %	Dec 14	↓	★
...	C8a MTP % of referrals of children leading to the provision of a social care service (Cumulative)	Quarterly	82.6 %	Dec 14	↑	★
...	C9a MTP % of children's social care assessments within 45 working days of start (Cumulative)	Quarterly	94.8 %	Dec 14	↑	★
...	C10 MTP % child protection cases due to be reviewed during that year were reviewed	Quarterly	100 %	Dec 14	→	★
...	C11 MTP Average time in days between a child entering care and moving in with its adoptive family	Quarterly	512	Dec 14	↑	●
Better infrastructure						
...	D1a MTP Percentage resident satisfaction with road maintenance	Resident's Survey (Bi-Annual)	35 %	Sep 14	↑	●
...	D1b MTP Percentage resident satisfaction with pavement maintenance	Resident's Survey (Bi-Annual)	45 %	Sep 14	↓	●
...	D2 MTP Percentage of Central Bedfordshire with access to superfast broadband	Annual (March)	76.8 %	Mar 14	↑	★
...	D3 MTP Percentage of Central Bedfordshire with access to at least 2Mb broadband	Annual (March)	91.4 %	Mar 14	↑	n/a
Great universal services						
...	E1 MTP % of household waste sent for reuse, recycling and composting (cumulative)	Quarterly	52.8 %	Sep 14	↑	★
...	E2 MTP Percentage of adults in Central Bedfordshire taking part in sport or active recreation (APS)	Bi-Annual	24.1 %	Jun 14	↑	●
...	E3 MTP Percentage Satisfaction of adults with library services	Every 3 years (Mar)	95 %	Mar 13	↑	★
...	E4 MTP Number of visits to libraries	Annual (March)	993,971	Mar 14	↑	n/a
Value for money						
...	F1 MTP Percentage increase in Council Tax	Annual (March)	0 %	Mar 14	→	★

3. There are 29 indicators in the current MTP basket. In this quarter, performance for 26 of these is monitored against agreed targets and a RAG status reported, and we monitor direction of travel only for three indicators.
4. The arrows in the scorecard show the performance 'direction of travel' and the RAG symbols show whether or not agreed targets are being met.

Performance Judgement		
Direction of travel (DoT)	RAG score	
 Performance is reducing		Target missed – Performance at least 10% below the required level of improvement
 Performance remains unchanged		Target missed – Performance less than 10% below the required level of improvement
 Performance is improving		Target achieved

5. In this report latest data is shown for all the Council's MTP indicators, even if new data is not being reported this Quarter, so that a complete picture of overall performance is shown.
6. During 2014/15, four performance reports are presented to Executive and over the year the 29 MTP indicators are reported as follows:
  - a) 17 indicators reported every quarter
  - b) four reported twice yearly
    - i. two in Q1 & 2
    - ii. two in Q1 & 3
  - c) seven reported annually
    - i. one in Q1
    - ii. one in Q3
    - iii. five in Q4
  - d) one indicator is only measured every three years and will next be reported in Q1 2016/17.
7. At the end of this quarter, 26 performance indicators have RAG scores:
  - 17 are GREEN
  - 6 are AMBER
  - 3 are RED, and
  - 3 are NOT SCORED as these do not have targets set.

## Quarter 3 – Green

Green Performance				
Indicator	Latest data	Target (Period)	Actual (Period)	Current Status
A1 MTP Percentage of Central Bedfordshire residents satisfied with the local area as a place to live	Sep 14	84 %	91 %	★
A2 MTP Number of people in employment aged (16 to 64) (% above national average)	Sep 14	5.0 %	7.9 %	★
A3 MTP % of approved residential developments achieving CABE excellent status	Dec 14	100 %	100 %	★
A4 MTP Number of Serious Acquisitive Crimes (Rate for 1,000)	Dec 14	3.2	2.8	★
B3 MTP Number of education and training opportunities made available in the Autumn.	Dec 13	5,189	5,211	★
B4 MTP Published Ofsted School & College classifications (% good/outstanding)	Dec 14	75 %	84 %	★
C1 MTP Protecting Vulnerable Adults	Dec 14	Green	Green	★
C4a MTP Village Care Scheme % Coverage	Dec 14	100 %	100 %	★
C5a MTP Percentage of council commissioned dementia classed as 'good' or 'excellent'	Dec 14	80.0 %	84.1 %	★
C7 MTP Percentage of 40 to 74 year olds offered a health check	Dec 14	100.00 %	117.49 %	★
C8a MTP % of referrals of children leading to the provision of a social care service (Cumulative)	Dec 14	75.0 %	82.8 %	★
C9a MTP % of children's social care assessments within 45 working days of start (Cumulative)	Dec 14	90.0 %	94.8 %	★
C10 MTP % child protection cases due to be reviewed during that year were reviewed	Dec 14	100 %	100 %	★
D2 MTP Percentage of Central Bedfordshire with access to superfast broadband	Mar 14	78.8 %	78.8 %	★
E1 MTP % of household waste sent for reuse, recycling and composting (cumulative)	Sep 14	51.0 %	52.8 %	★
E3 MTP Percentage Satisfaction of adults with library services	Mar 13	93 %	95 %	★
F1 MTP Percentage increase in Council Tax	Mar 14	0 %	0 %	★

## Quarter 3 – Amber

Amber Performance				
Indicator	Latest data	Target (Period)	Actual (Period)	Current Status
B2 MTP Young People who are not in education, employment or training-Ranking	Feb 14	38	43	●
C3 MTP Percentage of decent homes (Council stock)	Dec 14	100.0 %	99.8 %	●
C11 MTP Average time in days between a child entering care and moving in with its adoptive family	Dec 14	502	512	●
D1a MTP Percentage resident satisfaction with road maintenance	Sep 14	38 %	35 %	●
D1b MTP Percentage resident satisfaction with pavement maintenance	Sep 14	50 %	45 %	●
E2 MTP Percentage of adults in Central Bedfordshire taking part in sport or active recreation (APS)	Jun 14	24.2 %	24.1 %	●

## Quarter 3 – Red

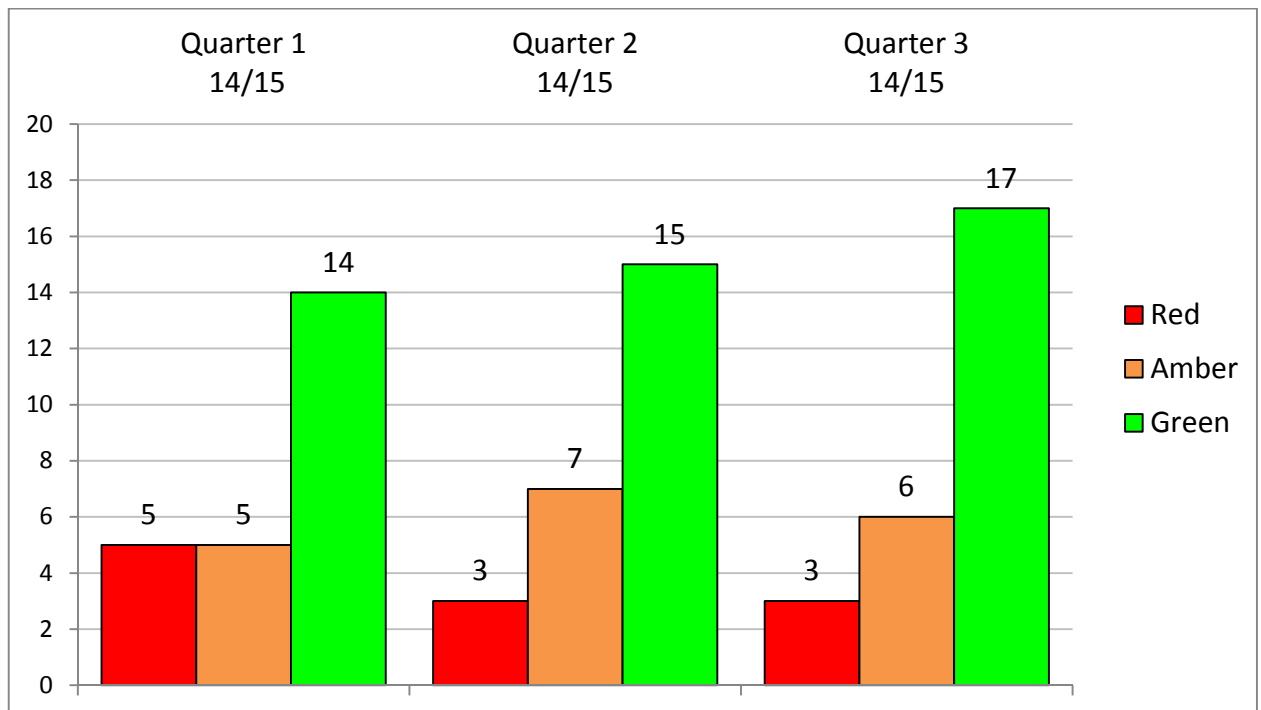
Red Performance				
Indicator	Latest data	Target (Period)	Actual (Period)	Current Status
B1 MTP Achievement of 5 or more A*-C grades at GCSE or equivalent including English & Maths -ranking	Dec 14	38	72	🔴
C2 MTP Additional 'Extra Care' flats provided	Dec 14	Green	Red	🔴
C6 MTP % clients receiving self directed support	Dec 14	100.0 %	75.7 %	🔴

8. The performance of the 18 indicators reporting new data in quarter 3 is relatively unchanged:

- 12 are GREEN. 11 show no change from the RAG reported at Q2. E1 MTP the percentage of waste sent for reuse, recycling and composting (cumulative) due to the seasonal fluctuation has improved from Amber to Green in this quarter, however the outturn forecast of a 50% rate indicates a move back to Amber by year end;
- 2 are AMBER (no change from Q2);
- 3 are RED (no change from Q2); and
- 1 remains not scored.

9. Overall performance remains strong across the priorities in the Medium Term Plan with only a small number of indicators scored as red.

10. While the same indicators are not reported every quarter the charts below show continuing improvement since the start of the year with 89% indicators reported as Green or Amber in Quarter 3 compared 88% in Quarter 2 and 79% reported in Quarter 1.



11. Of the 29 indicators used to monitor our Medium Term Plan commitments, nine have comparator data available through LG Inform web based tool comparing our performance with national averages and an overview is presented in Appendix A to this report to show how well we compare overall.

12. Currently we can only report on nine indicators as the metrics and the data held in LG Inform differ slightly from those reported in our quarterly performance reports - either in terms of the currency of the data as much of this is historical, or because the exact definition of the measure is slightly different. Whenever indicators we measure in our Medium Term Plan indicator basket become available within the LG Inform web-based tool we will continue to integrate this into our performance reporting.

## Social Care, Health & Housing

Promote health and wellbeing and protect the vulnerable	Performance will be reported	Actual	Latest Data	Direction of Travel	Current Status
C1 MTP Protecting Vulnerable Adults	Quarterly	Green	Dec 14	→	★
C2 MTP Additional 'Extra Care' flats provided	Quarterly	Red	Dec 14	→	▲
C3 MTP Percentage of decent homes (Council stock)	Quarterly	99.6 %	Dec 14	↑	●
C4a MTP Village Care Scheme % Coverage	Quarterly	100 %	Dec 14	→	★
C5a MTP Percentage of council commissioned dementia classed as 'good' or 'excellent'	Quarterly	84.1 %	Dec 14	↓	★
C6 MTP % clients receiving self directed support	Quarterly	75.7 %	Dec 14	↑	▲

## Summary - Social Care, Health & Housing

### Quarter 3 (October to December 2014)

The Directorate continues to perform well against the Medium Term Plan priority "Promote health and wellbeing and protecting the vulnerable".

The proportion of people who receive self-directed support (C1 MTP) has increased by 2% to 75.7% Although scored red as we set a very challenging local target of 100%, the proportion of people receiving self directed support locally continues to exceed both regional and national averages.

C2 MTP Additional Extra Care Flats will move to green when the Priory View development is completed in Autumn 2015. The Foundation Stone ceremony took place on 25 February. Work is also continuing on the build at Greenfields, Leighton Buzzard and the former Co-Op site in Houghton Regis has been identified for an Independent Living scheme.

All wards continue to be covered by a village care schemes with 579 residents benefitting from the schemes between October and December 2014 and 775 volunteers offering services to residents.

Progress has been maintained in the other targets.

## Public Health

Promote health and wellbeing and protect the vulnerable	Performance will be reported	Actual	Latest Data	Direction of Travel	Current Status
C7 MTP Percentage of 40 to 74 year olds offered a health check	Quarterly	117.5 %	Dec 14	↓	★

## Summary - Public Health

### Quarter 3 (October to December 2014)

For Quarter 3 the percentage of Health Checks offered exceeded target and was 117.5% (14,272 invited against a target of 12,147), during that period. The conversion rate, which is the proportion of Health Checks delivered against those offered, at 43.9% is lower than our target of 66%.

Work is continuing to ensure that invitations for Health Check are consistent and targeted from the multiple GP practices which provide this service across CBC. These efforts are aimed at supporting Primary Care with effective strategies to engage patients and increase positive responses to invitation for Health Check. Performing providers are being encouraged to demonstrate and share what has worked well with their peers.

Public Health is supporting GPs from within the Core Commissioning Team by increasing capacity to deliver Health Checks in community venues, for example in workplaces. Central Bedfordshire Public Health are engaging with GPs both on a locality basis, and individually, in order to identify the barriers they face in the delivery of Health Checks and offer practical support to find effective solutions.



## Children's Services

Improved educational attainment	Performance will be reported	Actual	Latest Data	Direction of Travel	Current Status
B1 MTP Achievement of 5 or more A*-C grades at GCSE or equivalent including English & Maths -ranking	Annual (Dec)	72	Dec 14	↑	▲
B2 MTP Young People who are not in education, employment or training-Ranking	Annual Average (Nov - Jan)	43	Feb 14	↓	●
B3 MTP Number of education and training opportunities made available in the Autumn.	Annual (School Yr)	5,211	Dec 13	↑	★
B4 MTP Published Ofsted School & College classifications (% good/outstanding)	Quarterly	84 %	Dec 14	↓	★
<b>Promote health and wellbeing and protect the vulnerable</b>					
C8a MTP % of referrals of children leading to the provision of a social care service (Cumulative)	Quarterly	82.6 %	Dec 14	↑	★
C9a MTP % of children's social care assessments within 45 working days of start (Cumulative)	Quarterly	94.8 %	Dec 14	↑	★
C10 MTP % child protection cases due to be reviewed during that year were reviewed	Quarterly	100 %	Dec 14	→	★
C11 MTP Average time in days between a child entering care and moving in with its adoptive family	Quarterly	512	Dec 14	↑	●

## Summary - Children's Services

### Quarter 3 (October to December 2014)

Final 2014 results show that 57.1% of young people achieved 5 or more A\* - C grades at GCSE or equivalent including English and Maths. Whilst this is a decrease of 0.6% compared to last year there has been improvement as Central Bedfordshire has gone up 42 places in the ranking of English local authorities. In 2013 our schools were ranked 114 out of 151 and these results rank us at 72 out of 151.

84% of schools and colleges are good or outstanding - which is good performance. Ofsted publish a similar indicator which does not include colleges or sponsored Academies which are yet to be inspected. This shows Central Bedfordshire compares well to statistical neighbours and national averages - as at 31 August 2014, 88% of Central Bedfordshire Schools are good or better and the Statistical Neighbour Average was 80% and England 81%.

Performance data across safeguarding measures is good at the end of Quarter 3 2014/15, with three measures achieving target and one close to target. Child protection reviews completed within timescales continue to achieve the 100% target.

The new Access and Referral Hub has added greater stability to the referral process. 82.6% of referrals have led to the provision of a social care service - achieving the 75% target. This indicator reflects the proportion of referrals that go on to further social care input, in most cases this will be to start an assessment. Detailed analysis of completed referrals has shown that assessments are started where needed and continue to focus correctly on the right children who need our services.

The ambitious 90% target for assessments completed within 45 days has been achieved, the Q3 figure 94.8% demonstrates that performance is good. The new processes are now well established with good performance expected to continue through 2014/15.

Children are placed in their permanent home without undue delay which is particularly important in enabling very young children to form positive emotional attachments. The average timescales from entering care and moving in with adoptive family for the 3 years ending 31 December 14 was 512 days which is ten days above the nationally set target, 30 days below our 2011/14 outturn and 112 days below the comparator average for 2011/14. There has been further improvement on last year and Central Bedfordshire continues to compare well to other local authorities. With more adoptions planned and shorter timescales in most cases it is expected that improvements will continue.



## Community Services

Enhance your local community	Performance will be reported	Actual	Latest Data	Direction of Travel	Current Status
A1 MTP Percentage of Central Bedfordshire residents satisfied with the local area as a place to live	Resident's Survey (Bi-Annual)	91 %	Sep 14	↑	★
A5 MTP Number of recorded anti-social behaviour incidents	Quarterly	1,588	Dec 14	↑	n/a
Seasonal					
A4 MTP Number of Serious Acquisitive Crimes (Rate for 1,000)	Quarterly	2.8	Dec 14	↑	★
Better infrastructure					
D1a MTP Percentage resident satisfaction with road maintenance	Resident's Survey (Bi-Annual)	35 %	Sep 14	↑	●
D1b MTP Percentage resident satisfaction with pavement maintenance	Resident's Survey (Bi-Annual)	45 %	Sep 14	↓	●
Great universal services					
Seasonal					
E1 MTP % of household waste sent for reuse, recycling and composting (cumulative)	Quarterly	52.8 %	Sep 14	↑	★
E2 MTP Percentage of adults in Central Bedfordshire taking part in sport or active recreation (APS)	Bi-Annual	24.1 %	Jun 14	↑	●
E3 MTP Percentage Satisfaction of adults with library services	Every 3 years (Mar)	95 %	Mar 13	↑	★
E4 MTP Number of visits to libraries	Annual (March)	993,971	Mar 14	↑	n/a

## Summary - Community Services

### Quarter 3 (October to December 2014)

Quarter 3 has seen a drop in levels of Anti Social Behaviour (ASB) with 1,588 incidents recorded between October and December, compared to 1,952 in Quarter 2, a reduction of 364 incidents, or 18.6%. As anticipated, changes to the police Public Protection Unit team and processes have led to an increase in the number of Domestic Abuse incidents in Quarter 3, which is seen as a positive trend.

There has been an increase in Serious Acquisition Crimes (SAC) during Quarter 3, although levels are lower than those seen during Quarter 3 2013/14. The SAC rate remains below the target level of 3.2 per 1,000 population (Q3 = 2.8 SAC per 1,000 population).

There have been increases in all categories of crime in Quarter 3 2014/15 compared to Quarter 2, with Burglary seeing the highest increases. The increases in crime rate may indicate crime series that will need monitoring and appropriate action taken if it continues.

The condition of Central Bedfordshire's roads and pavements is comparatively good, however the Autumn 2014 Residents' Survey results indicate that satisfaction with Highways continues to be an issue for our residents and there is now an agreement with the service provider that public satisfaction is a key performance indicator, with a financial penalty should we not achieve our target for satisfaction with roads and pavement maintenance.

The satisfaction level for roads maintenance has increased to 35% and is within 1% of the local 2015 target and the satisfaction level for pavement maintenance is 45% against local target of 50%.

The latest data shows that during 2013/14, 49.8% of waste collected was sent for reuse, recycling and composting. This is a small decline on 2012/13 figures, but mirrors what is being seen in many LA's across the UK and is likely to be a result of manufacturers 'downsizing' packaging materials and changes to buying behaviour, such as online newspaper subscriptions rather than print.

So far, this year the cumulative % of waste sent for recycling, reuse and composting is 52.8% at Quarter 2 2014. However, due to seasonal fluctuations and Quarters 1 and 2 always performing well, this is not indicative of the full year performance. Based on forecasted Q3 and Q4 figures, the predicted outturn for the full year is 50%.

The latest Active People Survey data (June 2014) showed a small rise in the percentage of adults participating in sport or active recreation which at 24.1% is just 0.2% below the national average.

## Regeneration

Enhance your local community	Performance will be reported	Actual	Latest Data	Direction of Travel	Current Status
A2 MTP Number of people in employment aged (16 to 64) (% above national average)	Quarterly	7.9 %	Sep 14	↑	★
A3 MTP % of approved residential developments achieving CABE excellent status	Quarterly	100 %	Dec 14	➔	★
<b>Better infrastructure</b>					
D2 MTP Percentage of Central Bedfordshire with access to superfast broadband	Annual (March)	76.8 %	Mar 14	↑	★
D3 MTP Percentage of Central Bedfordshire with access to at least 2Mb broadband	Annual (March)	91.4 %	Mar 14	↑	n/a

## Summary - Regeneration

### Quarter 3 (October to December 2014)

Between April and December 2014, an additional 561 affordable homes have been provided, exceeding the target of 300, and at the same time employment has continued to increase and the level of unemployment has fallen, reflecting signs of a strengthening local labour market and providing support for Central Bedfordshire's vision of being a 'great place to live and work'.

Employment has continued to increase and Central Bedfordshire now has an employment rate of 80.4%, which is 7.9% above the national employment rate, and exceeds the target for Central Bedfordshire to remain 5% above the national rate.

The level of unemployment has also fallen, and the number of out of work benefit claimants and Youth Unemployment rates have also shown a steady decrease throughout the year, all of which reflecting signs of a strengthening local labour market.

Due to external promotion, the number of new inward investment enquiries has increased above target levels. This includes development of a new online inward investment portal 'Be Central Bedfordshire' promoting the area and allowing online enquires (property and key developments) for the first time.

We will continue to build on this good performance in 2014/15, as we actively work to encourage the growth of suitable businesses in Central Bedfordshire; influencing this through effective use of our assets, sector development and a package of support from Central Bedfordshire Council aligned to our key businesses, sectors and potential investors.

## Finance

Value for money	Performance will be reported	Actual	Latest Data	Direction of Travel	Current Status
F1 MTP Percentage increase in Council Tax	Annual (March)	0 %	Mar 14	➔	★

## Summary - Finance

### Quarter 3 (October to December 2014)

At Full Council on 20 February 2014, the Council agreed for the fourth consecutive year not to increase the Council Tax charges. This has only been possible through very careful financial management which by the end of this year will have seen over £70M of efficiencies made by the Council since 2009.

Whilst no increase in Council Tax meant further savings are being made in the 2014/15 financial year, this was carefully planned so that front line services have been protected as much as possible, with savings being made through re-negotiated contracts, income generation, use of technology and changes to the way we deliver services.

Executive, at its meeting on 10 February 2015, agreed to propose to Full Council on 26 February that the Council maintain a 0% increase for the CBC element of Council Tax billed for 2015/16.

### **Council Priorities**

13. The high proportion of indicators scored as Green evidences that the Council continues to perform well across a wide range of services and the MTP indicator basket underpins the delivery of the Council's Medium Term Plan priorities:
- enhancing your local community – creating jobs, managing growth,
  - protecting our countryside and enabling businesses to grow.
  - improved educational attainment
  - promote health and well being and protect the vulnerable
  - better infrastructure – improved roads, broadband reach and transport
  - great universal services – bins, leisure and libraries
  - value for money – freezing council tax

### **Corporate Implications**

#### **Legal Implications**

14. None directly, however any areas of on-going underperformance would be a risk to both service delivery and the reputation of the Council.

#### **Financial Implications**

15. None directly, although the MTP indicator set monitors the percentage increase in Council Tax.

#### **Equalities Implications**

16. This report highlights performance against a range of indicators which measure how the Council is delivering against its Medium Term Plan priorities. It identifies specific areas of underperformance which can be highlighted for further analysis. Whilst many of the indicators deal with information important in assessing equality, it is reported at the headline level in this report.
17. To meet the Council's stated intention of tackling inequalities and delivering services so that people whose circumstances make them vulnerable are not disadvantaged, performance data for indicators in this set is supported by more detailed performance data analysis at the service level and this is used to support the completion of equality impact assessments. These impact assessments provide information on the underlying patterns and trends for different sections of the community and identify areas where further action is required to improve outcomes for vulnerable groups.

#### **Public Health**

18. The MTP indicator set includes an indicator monitoring the percentage of 40 to 74 year olds offered a health check.

#### **Sustainability:**

19. A broad range of indicators relating to sustainability including those covering employment, access to broadband, library usage, active recreation and waste are included in the MTP indicator set.

#### **Community Safety:**

20. The levels of serious acquisitive crime and anti-social behaviour are included in the MTP indicator set.

## Central Bedfordshire Council - MTP indicators reported in LG Inform

The Council's Medium Term Plan (MTP) 'Delivering Your Priorities' sets out this Council's priorities and the way in which we measure performance in delivering these. There are a total of 29 indicators used to monitor these MTP commitments of which nine have comparator data available through LG Inform. These nine indicators are presented in this report which enables an understanding of how we compare to other areas.

While not all the indicators we measure in our Medium Term Plan indicator basket have comparator information available within the LG Inform web-based tool, where this is available we are now integrating this into our performance reporting framework.

In some cases the metrics and the data held in LG Inform differ slightly from those reported in our quarterly performance reports - either in terms of the currency of the data as much of this is historical, or because the exact definition of the measure is slightly different. However, the charts and text give a high level overview of how CBC performance for these nine measures compare with national averages.

### How to interpret the charts

The report contains a series of horizontal bullet charts comparing recent Central Bedfordshire performance against the national average across nine different indicators. Each chart is followed by some summary text which provides a brief overview.

On each chart the purple dot represents the Central Bedfordshire figure and the blue dot shows the national (England) average.

Polarity is based upon Central Bedfordshire's performance relative to 'All English authorities'. The polarity colours are separated into three (green, amber, red) with green representing better performance. Arrows down the right hand side reflect the direction of travel in Central Bedfordshire for that indicator compared to the previous year/quarter. Note that for some metrics a lower figure represents better performance.

Two of the charts present data that LG Inform considers to have no polarity (ie. there is no definition as to whether a high or low figure is considered better performance) - this is clearly stated in the text following each chart. Therefore the colours of these charts are less relevant. In these charts yellow represents higher values and black reflects lower values.

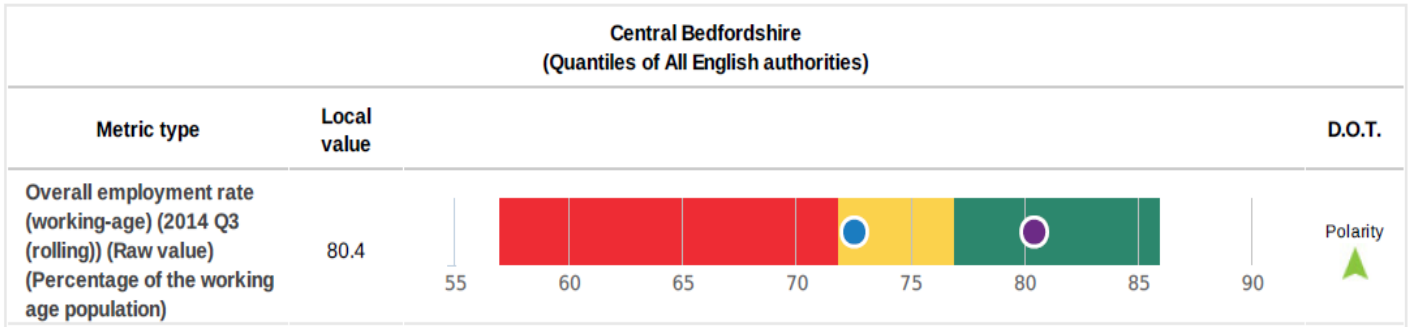
Please note that the time period covered by each indicator varies, with the date listed in the heading down the left hand side.



### LG Inform

LG Inform is an online tool developed by the Local Government Association (LGA) that brings together publically available information for easy comparison.

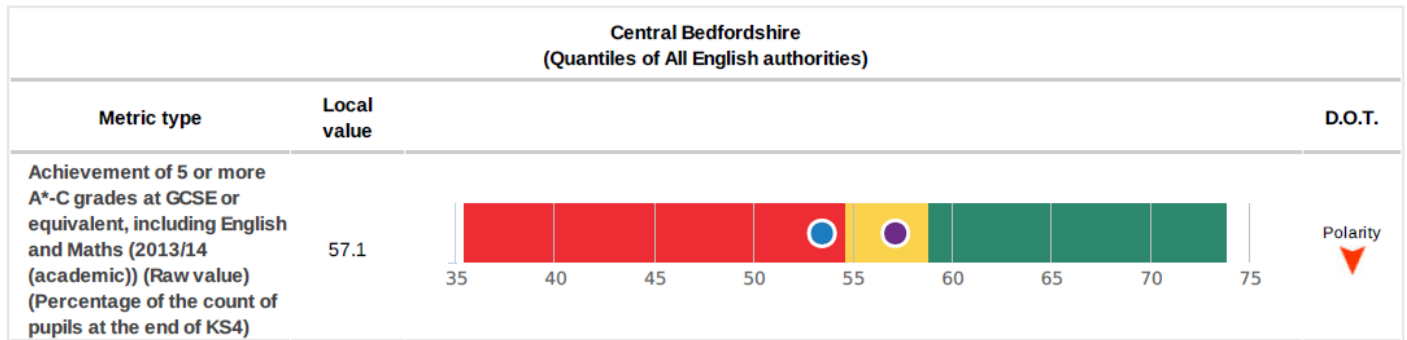
## Central Bedfordshire Medium Term Plan Indicators



The employment rate in Central Bedfordshire stood at 80.4% in September 2014, compared to the national figure of 72.5%.

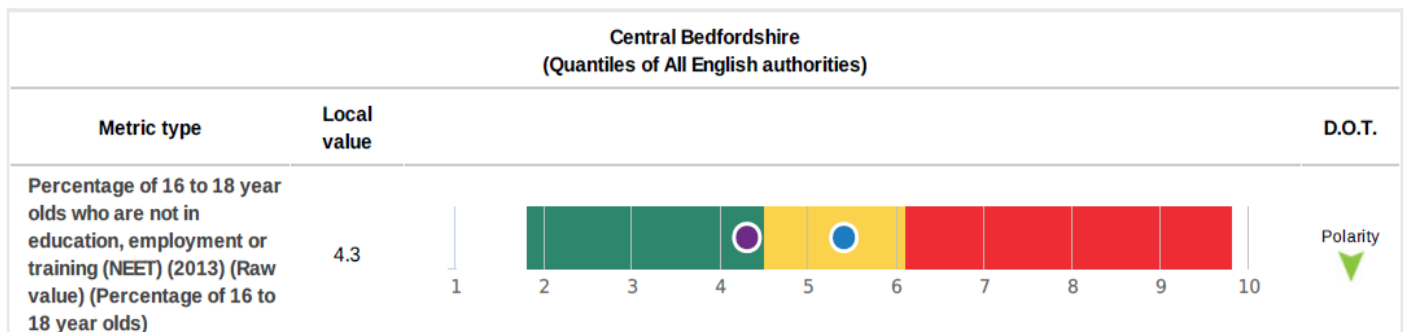
Our medium term plan commitment is to remain 5% above the national average - and CBC is currently 7.9% points above the England average for the most recent September 2014 data.

This is a significant improvement over recent quarters, and the highest % above the national figure for over 5 years.



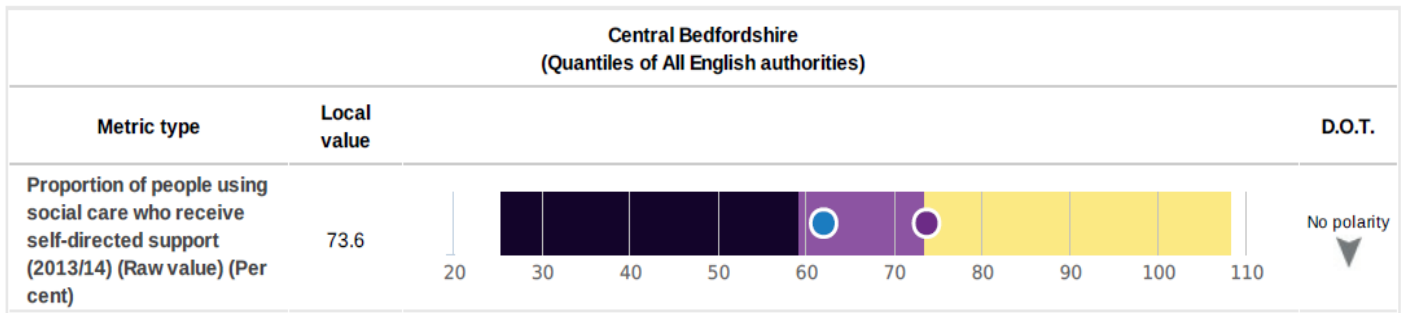
In 2013/14, 57.1% of pupils at the end of Key Stage 4 in Central Bedfordshire achieved 5 or more A\*-C grades at GCSE or equivalent, including English and Maths, compared to the national average of 53.4% .

Our MTP commitment is to be in the top 25% by 2016 (ie. ranked in the top 38). The 2013/14 results position Central Bedfordshire's ranking as 72 of 151 local authorities - this is a major improvement from 114th in the previous year.



The rate of NEETs in Central Bedfordshire has decreased from 4.6% in 2012/13 to 4.3% in 2013/14 and remains well below the national average of 5.4% .

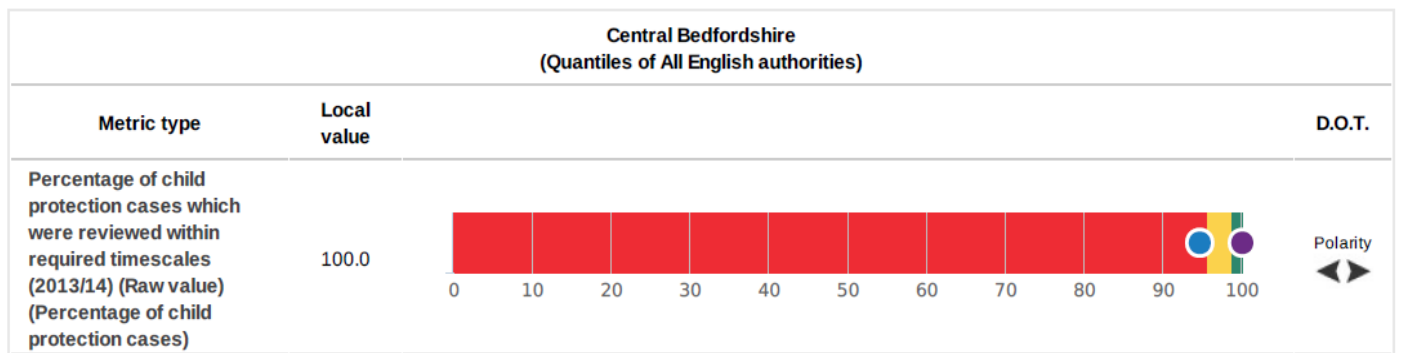
Our MTP commitment is to be in the top quartile (ie. ranked in the top 38) and reduce the numbers year on year. The 2013/14 results position Central Bedfordshire ranking as 43 of 152 local authorities, a slight drop from 40th in the previous year despite the decrease in the rate of NEETs.



Our MTP commitment was to achieve 100% performance, which was a challenging stretch target set locally.

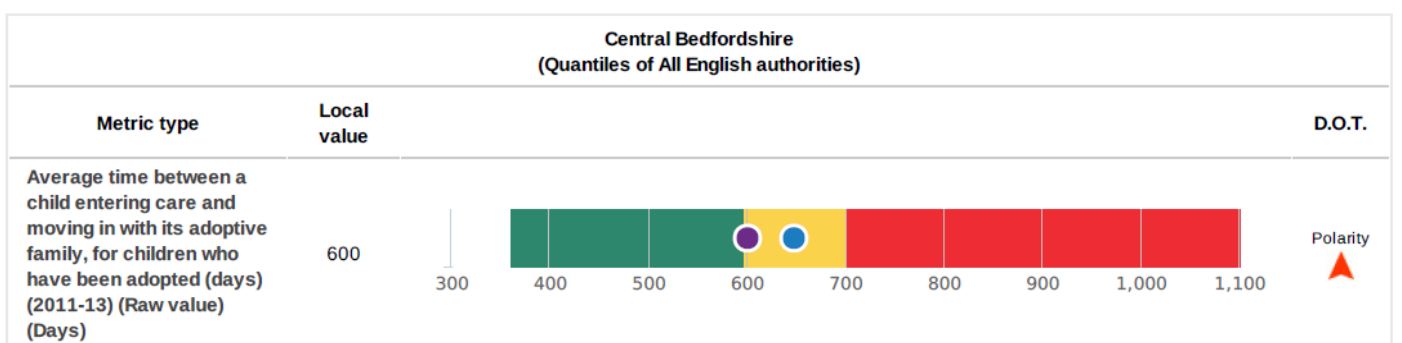
The proportion of people in 2013/14 using social care who receive self-directed support in Central Bedfordshire was 73.6% , significantly greater than the national rate of 61.9%.

*Note that this metric has no polarity.*



Our MTP commitment is to ensure 100% of child protection places are reviewed within the require timescales and we monitor and report this performance on a quarterly basis, where as LG Inform reports on an annual basis.

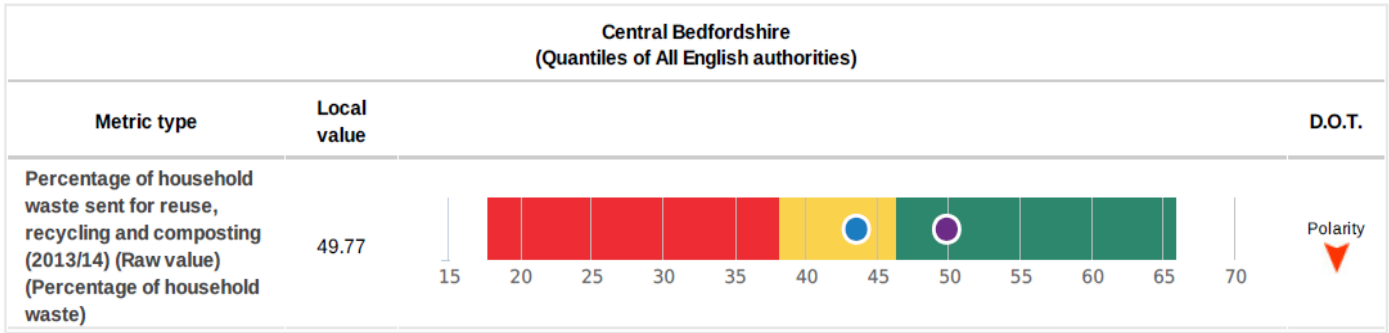
100% of child protection cases were reviewed within the required timescales in Central Bedfordshire in 2013/14, compared to the England average of 94.6%.



Our MTP commitment is to meet government targets and the chart above shows that in 2011-13 Central Bedfordshire, at 600 days over a rolling 3 year target, was well ahead of the national average (647 days) for the average time taken between a child entering care and moving in with its adopted family.

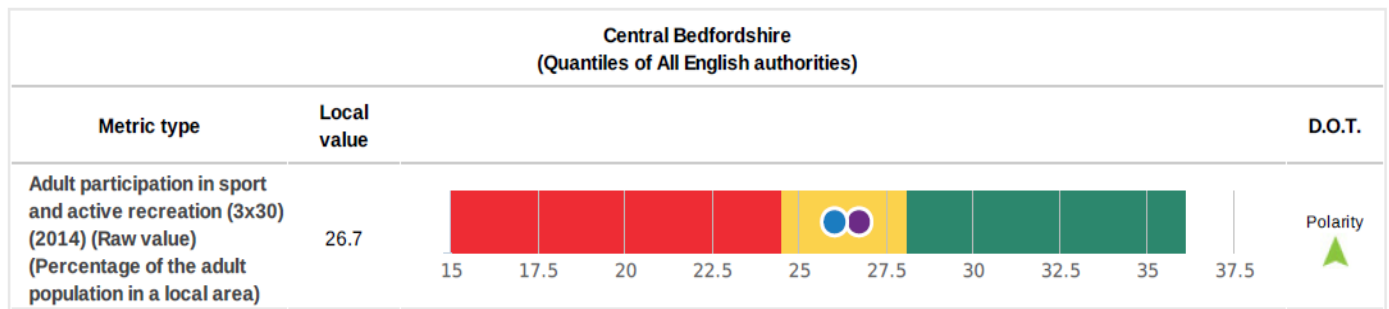
Our latest MTP Quarter 3 report for October-December 2014 shows continued improvement of 512 days.





Our MTP commitment is to achieve a 60% reuse, recycling or composting rate by 2020.

By the end of 2013/14, 49.77% of waste arising from Central Bedfordshire's households was sent for reuse, recycling or composting, compared to the lower national rate of 43.45%.

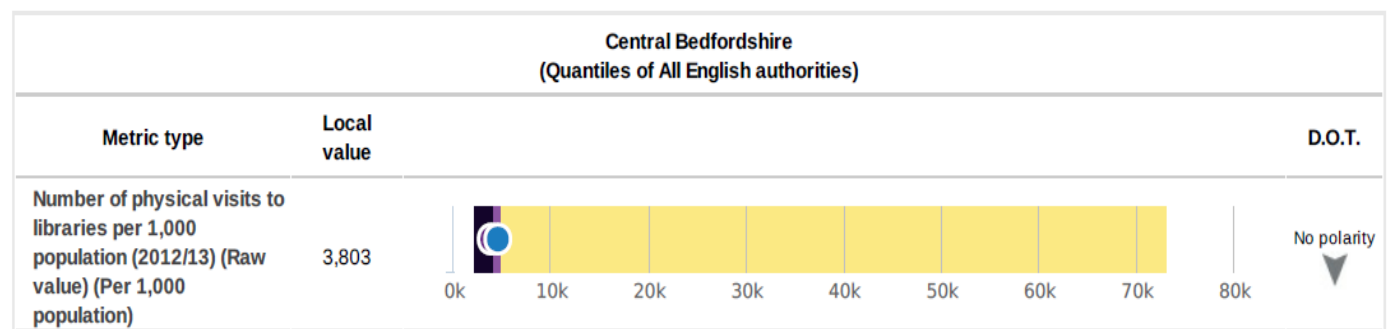


Our MTP commitment is to ensure Central Bedfordshire's adult participation in sport and physical activity remains above the national average.

The Active Sport Survey records participation with two measures informing on those who participate in the equivalent of at least 3 sessions of 30 minutes sport or recreation per week.

The measure reported in LG Inform recorded a 26.7% participation in Central Bedfordshire which was slightly higher than the England average of 26.0% .

The measure we use in the MTP shows we were 0.2% below the national average for the period April 2012-April 2014 as 24.1% of CBC adults participated compared to a national average of 24.3%.



Our MTP commitment is to achieve a 20% increase in the usage of libraries by 2016 from the 2011/12 baseline to around 1.3 million visits in a year.

The above chart records the number of visits per 1,000 people for 2012/13 with Central Bedfordshire at 3,803 performing below the national average of 4,466.

The actual number of visits to Central Bedfordshire libraries recorded for 2013/14 is 993,971, an increase of 5,000 compared with 2012/13.

*Note that this metric has no polarity*